



Thursday 20th July 2023 >>

Award Category	Outstanding Customer Service
Company Name	

As a guide, points to consider can include:

- The presence of a document or code of ethics on customer expectations
- Delivery of promised statements, i.e. timings etc
- Testimonials from satisfied customers
- Evidence that you have done what you said you would do
- Dealing with difficult or unhappy customers successfully
- Evidence that you followed up on completed work to make sure the customer is satisfied

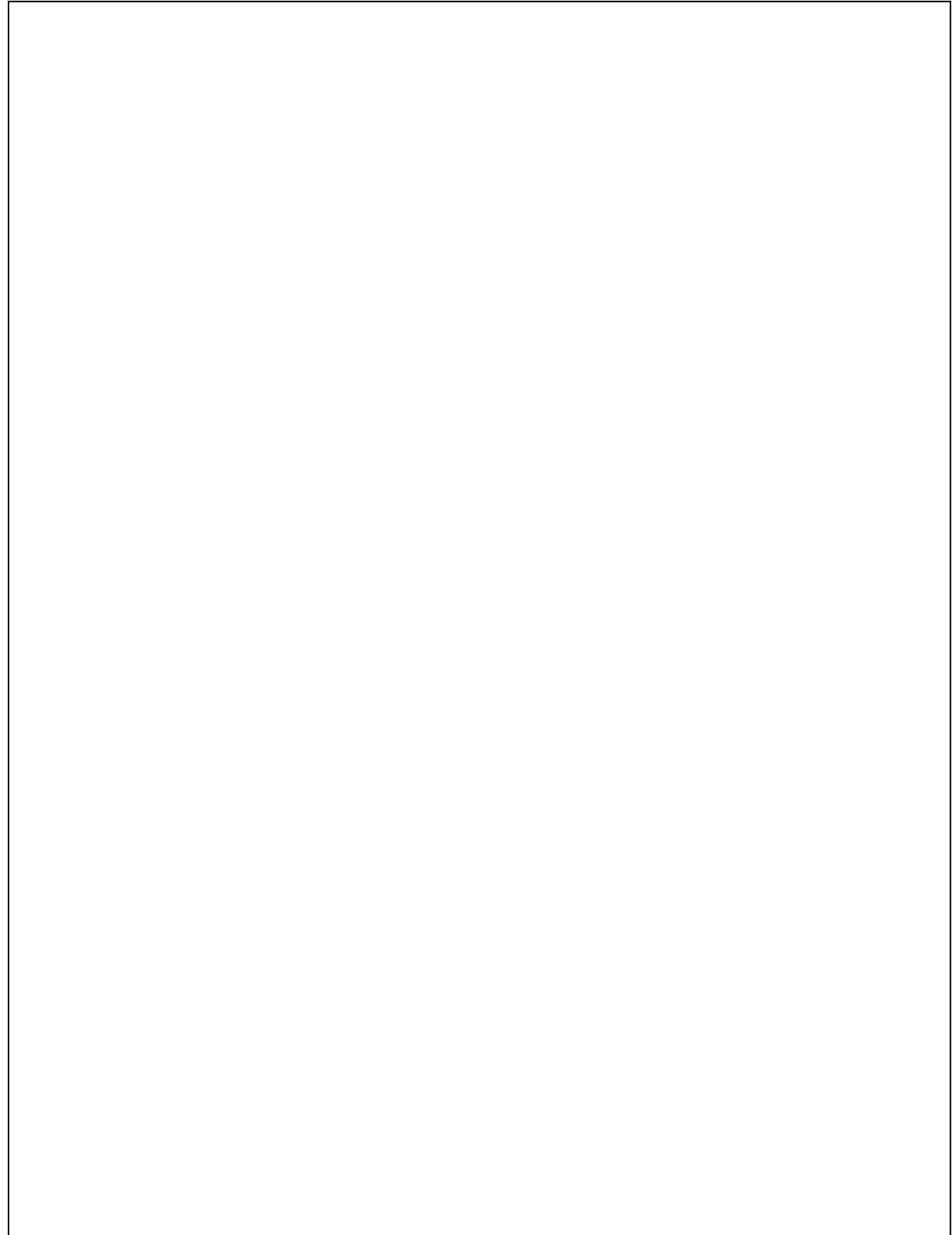
Ultimately, this Award looks at how the company has shown outstanding customer service.

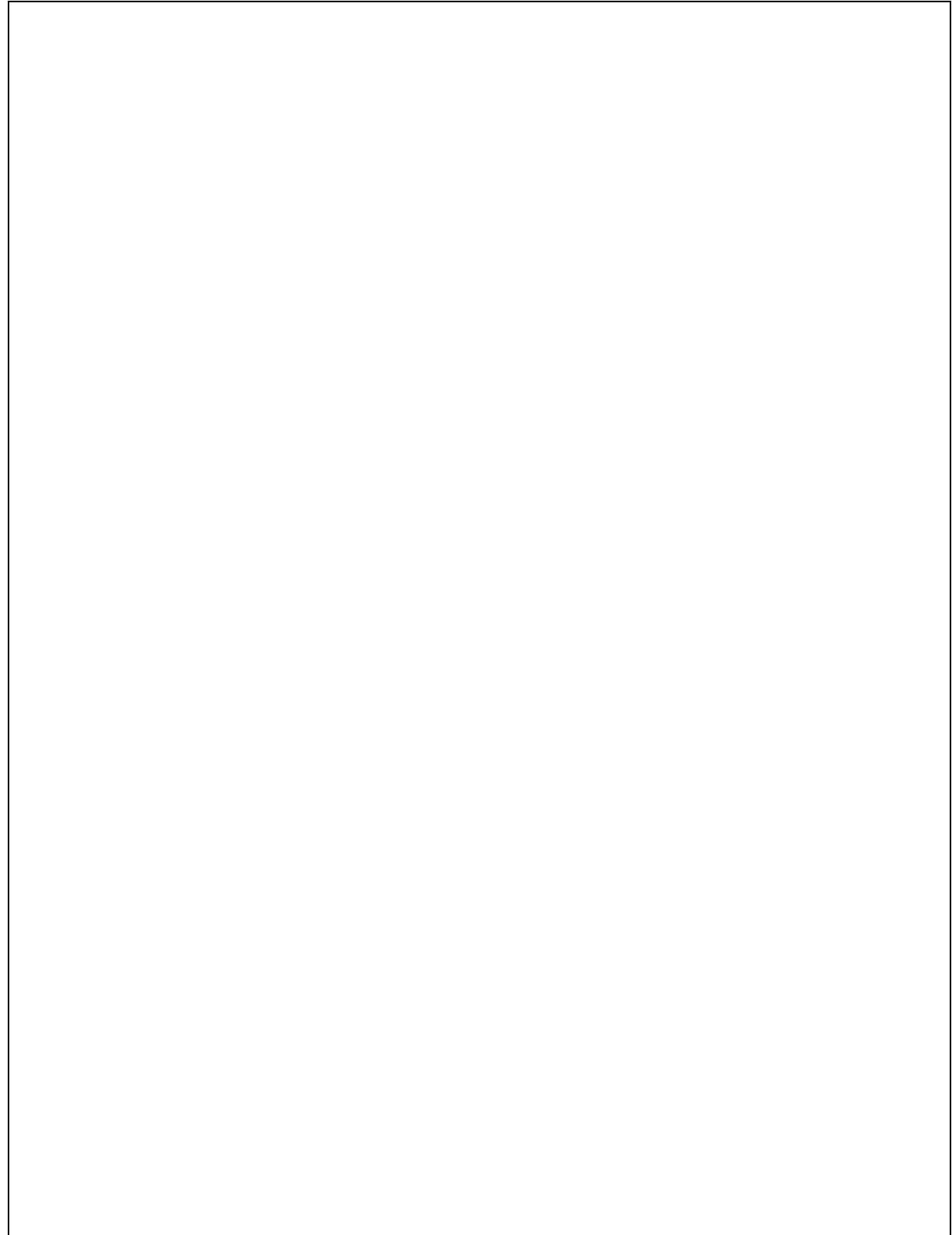
Outline and describe your entry fully, indicating how it meets the requirements of the chosen category. **You will need to adhere to the word count of 1,000 words.** You can submit supporting photos and documentation, although please limit this to 2 sides of A4, including photos and attachments.

Deadline for submissions is midnight on Friday 12th May 2023.



Enter your text here. You will need to adhere to the word count of 1,000 words







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Please include a copy of your logo and a team photo below.

All awards entries should be emailed to sue@property-care.org.